

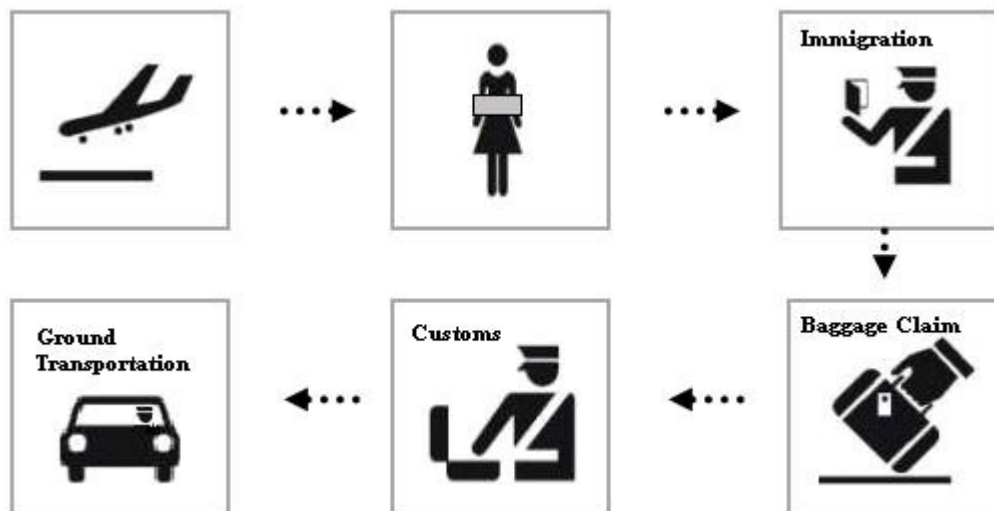
CHINA FAST TRACK™

SHENZHEN BAOAN AIRPORT USER GUIDE

China Fast Track™ allows you and your accompanying guests to enjoy superior VIP service for check-in, immigration, and security check at Shenzhen Baoan International Airport. (Shenzhen airport service is not available for flights after 8:30pm, Mon-Sun)

Arrival

- As you disembark, you will be greeted by a VIP service ambassador bearing a placard with your name.
- You will receive dedicated staff guidance through VIP immigration and customs channels.
- VIP service ambassador will assist with baggage claim.
- The service ambassador will guide you to your ground transportation/limousine.



Departure

- Take ground transportation to the terminal. We will contact your driver and ask the driver to see you off **on the ground level**, and the VIP parking lot is in between the two terminals.

**Taxis are not allowed in the VIP parking area, and limousines must be registered in advance. If your car is not registered, you can simply stop outside, which is approximately 20 meters from the VIP entrance.*

- Approach the VIP service area at the terminal for your airline: **Terminal B** for CA (Air China), MU (China Eastern), SC (Shandong Airlines), ZH (Shenzhen Airlines); **Terminal A** for all other airlines.
- Please approach the VIP service counter directly inside the VIP area entrance.
- When you approach the VIP service counter, a VIP service ambassador will greet and seat you in the VIP lounge.
- VIP service ambassador will perform check-in on your behalf. If you have bags to stow, you will need to accompany the representative to the VIP check-in counter before returning to the lounge.
- When it is time for boarding, the service ambassador will guide you through the VIP channels for security and health checks, then to the boarding gate.

***As the signage at Shenzhen airport VIP area is unclear, you are suggested to arrive the airport earlier. Please accept our apology for any inconvenience caused.*

