

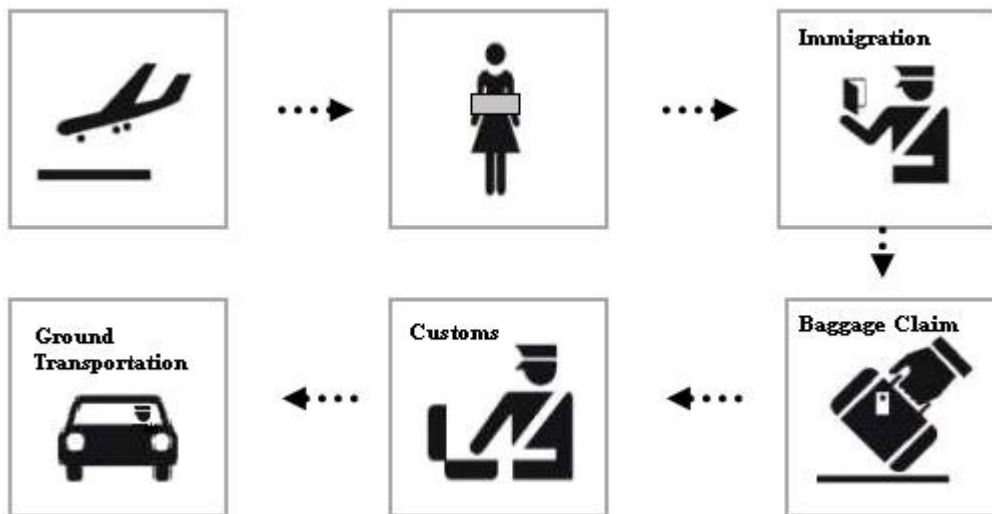
CHINA FAST TRACK™

SHANGHAI HONGQIAO AIRPORT USER GUIDE

China Fast Track™ allows you and your accompanying guests to enjoy superior VIP service for check-in, immigration, and security check at Shanghai Hongqiao International Airport.

Arrival

- As you disembark, you will be greeted by a VIP service ambassador bearing a placard with your name.
- You will receive dedicated staff guidance through VIP fast track immigration and customs channel.
- VIP service ambassador will assist with baggage claim.
- The service ambassador will guide you to your ground transportation/limousine.



Departure

- Take ground transportation to the terminal. We will contact your driver and ask the driver to see you off in the VIP parking area in front of **Entrance #6** on the departure level.
- Approach the service reception inside **Entrance #6 to your left hand side**.
- When you approach the VIP service counter, a VIP service ambassador will greet and assist you with check-in.
- VIP service ambassador will then guide you through VIP channel for security and health checks.
- VIP service ambassador will guide you to the VIP lounge for you to relax before your flight. When it is time for boarding, VIP service ambassador will guide you to the boarding gate.

